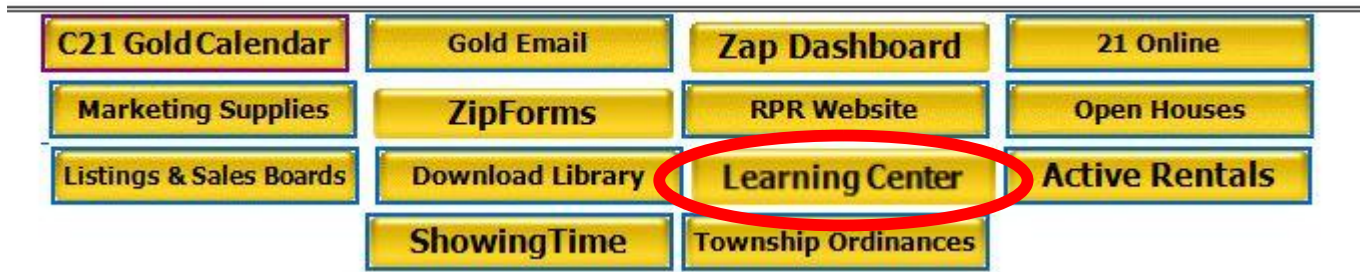


# How to Watch Videos in the Century 21 Gold Learning Center

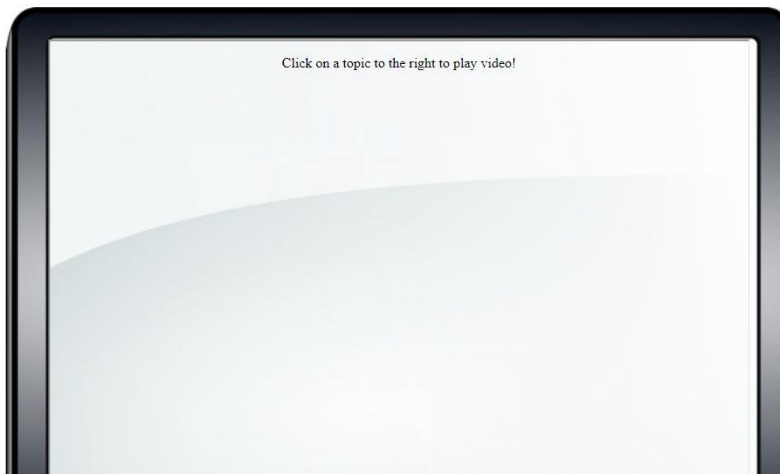


Click on the “Learning Center” button on our Agent Intranet Page



## Learning Studio

If prompted to login, use the following credentials:  
First Name: Dave  
Last Name: K  
E-mail Address: office@c21gold.com



### Topics

A B C D E F G H I J K L  
M N O P Q R S T U V W X Y Z

Choose a letter above to see all available topics

When the page above loads, navigate through the topics on the right hand side by clicking on a letter to see the topics available. (I clicked Z in this example).

You will then see topics listed that you can click on. Click on any topic to view that video.

### Topics

A B C D E F G H I J K L  
M N O P Q R S T U V W X Y Z

## Z

### ZAP (Computer Sites)

[Updating ZAP Leads](#)

[Updating Your ZAP Agent Website](#)

### ZAP (Mobile Apps)

[Adding Property Insights](#)

[Contact Profiles](#)

[Meet the Client App](#) (The App you Share with your clients)

[Navigating ZAP's Mobile CRM APP](#) (Quick Overview)

### ZipForms

[Creating a Transaction](#)

[Editing PDF Forms](#)

[ZipForms Class \(Complete Overview\)](#)

### Join Session

Enter the information and then click the "Submit" button.

ZIPFORMS - CREATING A TRANSACTION RECORDING (02/21/2017)  
(\* required)

\* First Name:

\* Last Name:

\* E-mail Address:

☐ Remember me on this computer

If a video asks you to sign in, use the credentials shown at the top of the screen:

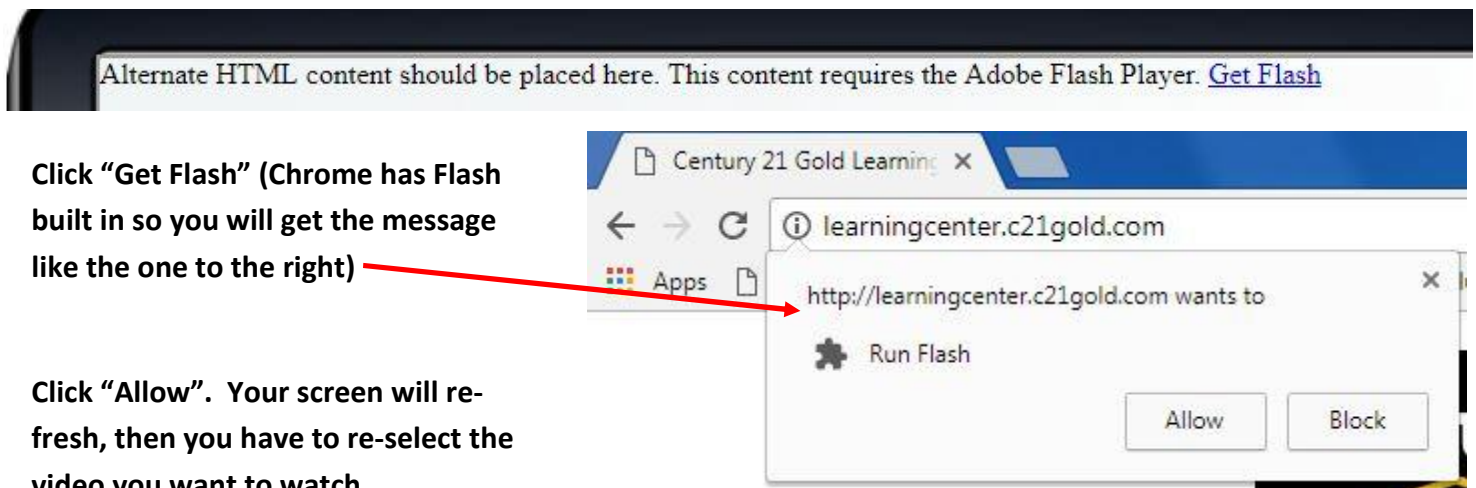
**First Name:** Dave

**Last Name:** K

**Email Address:** office@c21gold.com

Then click Submit

**\*\*\*IF you are using Google Chrome, you might get the following warning:\*\*\***



If you are using Internet Explorer or Firefox, you more than likely won't see the messages above.

Once you sign in to watch a video, you might get a message like the one to the right asking if you want to Resume Playback.

This just means that someone is currently watching this video, or watched it and didn't finish it.

Click No and the video will start from the beginning for you.

